DEPARTMENT OF LIBRARY & INFORMATION SERVICES

The Department of Library and Information Services operates the Rio Rancho Public Library, the community's information center, with the goal of providing each citizen with the cultural, educational, recreational, and employment resources needed for the development of their individual lives and the betterment of the community.

Service points. The Rio Rancho Public Library currently offers services at two branches: the Loma Colorado Main Library, and the Esther Bone Memorial Library.

- The Loma Colorado Main Library, at 755 Loma Colorado Drive NE, has the larger collection of materials, the larger staff, and more open hours at 54 hours a week. Loma Colorado houses the library administration and offers the library system's most extensive resources, services, and programming.
- The Esther Bone Memorial Library, at 950 Pinetree Road SE, is a full-service branch library. A smaller library within walking distance for many in its neighborhood, it is open 40 hours a week and focuses on popular materials and programming for all ages.

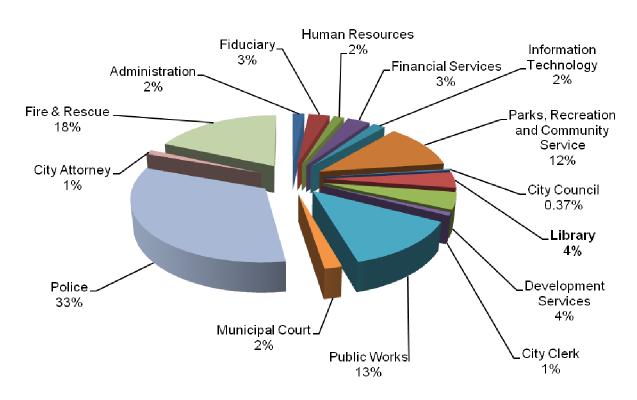
Staffing. The library has a complement of 34.62 FTE staff members. Management consists of Department Director William Cicola, the Assistant Manager, and four department/branch managers. There are thirteen librarians with master's degrees in library science. Five positions are currently vacant.

Usage. In an average month this year

- 28,410 people came to the library.
- 54,893 items were checked out.
- Our fifty computers available for public use received 7,156 logins.
- There were 10,875 logins to the library's databases and internet-based resources.
- Reference and information questions of all kinds numbered 3,677.
- 2,102 residents attended library informational, educational and entertainment programs.

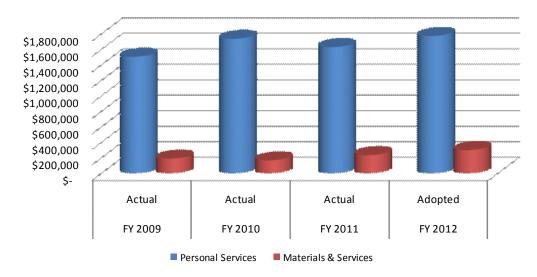
During economic downturns the demand for library services typically remains strong and this continues to be the case in Rio Rancho, see Operational Performance Indicators data.

GENERAL FUND FISCAL YEAR 2012 Library and Information Services Total Budget \$2,073,488



LIBRARY AND INFORMATION SERVICES													
Cost Center 101-4505													
Expenditures													
		FY 2009		FY 2010		FY 2011	FY 2012		%				
		Actual		Actual		Actual	Adopted		Change				
Personal Services	\$	1,505,820	\$	1,736,902	\$	1,630,017	\$	1,773,197	9%				
Materials & Services		190,660		168,280		235,842		300,291	27%				
Total	\$	1,696,480	\$	1,905,182	\$	1,865,859	\$	2,073,488	11%				
Positions Approved*		37.62		34.62		35.87		35.87	0%				

^{*}Full Time Equivalence



Operational Performance Indicators:

LIBRARY AND INFORMATION SERVICES OPERATIONAL PERFORMANCE INDICATORS											
La L'actor	2009	2010	201	2012							
Indicator	Actual	Actual	Target	Actual	Target						
Visitor Gate Count	354,985	354,411	362,000	340,070	355,000						
Library cards Issued	16,912	9,991	9,000	8,906	9,000						
Circulation Transactions	1,045,184	1,211,674	1,260,140	1,308,062	1,211,674						
Reference/Information Services Transactions	53,381	45,871	42,500	44,874	45,875						
Program Attendance	26,016	25,489	17,075	26,589	26,000						

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